



Operations/Departmental Manager

CMI Level 5 Diploma in Management and Leadership

ILM Level 5 Diploma for Leaders and Managers

OVERVIEW

What do these qualifications cover?

These qualifications have been developed in line with the latest management standards to support candidates undertaking an Operations/Departmental Manager apprenticeship.

The qualifications map fully to the 'on-programme' elements of the Operations/ Departmental Manager Apprenticeship Standard.

Successful completion of a full Operations/Departmental Manager apprenticeship programme, including this qualification and End Point Assessment, will take 24–30 months.

The following areas that are covered within this qualification:

- Leading & Managing People
- Building Relationships and Communication
- Operational Management
- Project Management
- Finance
- Self Awareness and Management of Self
- Problem Solving

To gain this qualification, candidates must successfully achieve the following assessments:

- Project Management
- Portfolio
- Short answer questions
- Assignments

Who could take this qualification?

Ideal for individuals who manage teams or projects and are responsible for achieving operational or departmental goals and objectives as part of their organisation's strategy.

The learner could progress onto other qualifications such as:

Successful learners can progress to a range of qualifications, including:

- CMI Level 6 Qualifications
- ILM Level 6 Award in Management
- Chartered Manager Degree Apprenticeship (England only)
- Management related degree course
- ILM Level 7 Qualifications in Leadership and Management
- Apply to be a Chartered Manager